



RAFFINO LR AND LT SERIES 10 Year LIMITED WARRANTY

The limited warranty for Raffino LR and LT Series products as set forth below is given by Raffino, Inc. listed below ("Seller") with respect to the lighting product packaged with this limited warranty (the "Product"). The Product, when delivered in new condition in its original packaging, is warranted against defects in materials or workmanship as follows: for a period of TEN (10) YEARS from the date of original purchase, defective parts or a defective Product returned with the sales receipt as proof of purchase to Seller, or its authorized service providers, as applicable, and proven to be defective upon inspection, will be repaired, or exchanged for a replacement part or a new Product, as determined by Seller, or the authorized service provider. Our warranty maintains that our product will operate at 70% or more of its initial lumen output (L70) for Ten (10) Years. Please refer to Product specification sheets for lumen output and L70 performance data. This limited warranty covers all defects encountered in normal use of the Product, and does not apply in the following cases: Loss of, or damage to the Product due to acts of God; fire; vandalism; civil disturbances; power surges; improper power supply; electrical current fluctuations; corrosive environment installations; abuse; alteration; accident; mishandling; failure to follow operating, maintenance or environmental instructions as prescribed by Seller in our terms and conditions or services performed by someone other than Seller or its authorized service provider. Warranty is void if product is not used for the purpose for which this product is manufactured.

Any complaints you may have regarding the Product should be addressed to Raffino, Inc., Attn: Customer Care Center, 9919 East Montgomery Avenue, Spokane, WA 99206 USA, or call 866-729-8080. Seller shall have no liability under this warranty unless Seller is notified in writing within thirty (30) days after your discovery of the defect. Upon review, Raffino Inc., will authorize an RGA that may require Buyer to return the material freight prepaid to the Seller. This warranty excludes field labor and service charges related to the repair or replacement of the product.

No implied warranty, including any implied warranty of merchantability or fitness for a particular purpose, applies to the product after the applicable period of the expressed limited warranty stated above, and no other expressed warranty or guaranty given by any person or entity with respect to the product shall bind the seller.